

March 9, 2016

Dr. Bengali,

I want to thank you for your excellent care of my aunt, Helen, for the nearly two years she lived at Brookdale in Durham. I was very pleased knowing she was in your caring hands. Especially important to me was that you always kept me "in the loop" about her health issues. Together we were able to make decisions regarding her treatment options. You were kind and patient in explaining the various options and their consequences so that I was comfortable in the choices we made together. That fact that you called me after most of your visits to keep me informed was the single most important reason I was able to be at ease with her declining health issues.

You are an especially caring physician and perfect for the practice of geriatrics. Everyone who is in your care is very fortunate. Thank you for everything.

Geri D. (niece)