

Dr. Cathy Heffner,

I wanted to send you a note thanking you on how you took care of my mother. When both my parents simultaneously became severely physically and mentally impaired, Dad with lung cancer and Mom with Alzheimer's, I moved Dad into my home and Mom into a memory care unit close by. It was a very difficult time. [The facility] was threatening to reject my mother, [her former] doctors sent the incorrect medication list, local doctors would schedule an appointment then recommend a physiatrist, and the physiatrist missed the appointment which put me at my wits end. You were a breath of fresh air and immediately helped my mother with the proper medical and psychiatric care and medication. I always knew you cared, had such compassion, and quickly communicated when necessary. I can never thank you enough. I wish you all the best.

Best Wishes,

Mike W.