

Dear Dr. Taavoni,

My mom is now a resident of Carolina Reserve of Hendersonville. She was scheduled to be evaluated last week by Heather Koren, PA-C.

Mom is a Christian Scientist and has never been examined or treated by a doctor in her life so my sister, brother-in-law, and I were concerned about how mom would handle this upcoming exam.

I have to say that we were all so pleased with the respect and professionalism that Heather displayed towards Mom and us. She was able to perform her exam without any hesitation from Mom. Heather definitely made Mom feel comfortable during the entire visit; I can't express how good Heather made us feel as well.

It is truly a relief knowing she is in such caring and qualified hands. Please thank Heather for us, we appreciate her.

Sincerely,

Terry K.