

Dear Dr. Taavoni and Dr. Kronhaus,

It is with extreme gratitude that I write this email as I have been meaning to do so for over a year now. My mother is a long time patient of DMHC. Her dementia started several years ago and her first move from her home was into Independence Village of Raleigh where she first became a patient of yours under Dr. Heffner. As her condition declined, we moved her to Elmcroft and as expected, the journey became increasing difficult from that point on.

If it wasn't for the extremely superior care she received from Leanne and the guidance Leanne provided to me, I am confident that my mother's condition would be much more advanced than it is today. In July 2016 we (her family) made the decision to move her to Franklin Manor as Elmcroft proved not to be a good fit for her. A major factor in our facility selection was the assurance that she would continue to be under the care of Leanne. She has provided my mother with exceptional medical care while also treating her with compassion, dignity and respect.

I have my mother's POA healthcare and Leanne takes the time to discuss recommendations for changes in her care as well as keeping me abreast of her current condition. There are no words that can truly convey how grateful I am to have Leanne as my mother's provider. Knowing my mother is well cared for helps reduce the extreme stress dementia creates for a patient's family.

Gratefully yours,
Celeste D.