

Today my mother Emily T., a resident of [an assisted living community in Hendersonville, NC], had a podiatry appointment with Dr. Brian Futrell and his assistant Hope.

I want to commend Dr. Futrell on his friendliness, compassion and excellent service!

My mother is in Stage 7 of Dementia with Lewy Body and she doesn't like anyone, except for me and my sister, doing her fingernails or toenails. From the onset, Dr. Futrell approached my mother with respect and an outgoing personality and he gained her trust while treating her feet.

Please acknowledge Dr. Futrell for his dedication to his profession and the people he serves.

Deepest regards,

Christopher T.