

I would like this message to be shared with all parties in administration for DMHC. I am the daughter and P.O.A. for both of my parents, Moses and Betsy S., in Smithfield who have had care from Monica Massey, Nurse Practitioner, since May of this year. Truly, her level of service for my parents has exceeded any previous experience or expectation for care. Monica has been very attentive to my concerns as well as to suggest excellent interventions which have prevented hospitalizations and caught issues in a timely manner.

Monica is available to talk by phone as issues emerge and even worked with me this week-end while on vacation to assist my father's medical issues. She met with me today to explain and support me as I made the difficult decision to begin hospice for my father.

She is up beat with her patients, relaxed, and cheerful. She explains medical issues clearly in laymen's terms, and she is a great listener being empathetic to your concerns. Monica is a gift for all of us at this time. For Doctors Making House Calls, she is an excellent example of quality, personal care that is clearly beyond the norm. Thank you for your home medical service. I sing Monica's and DMHC praises to anyone who will listen!

Brenda S.